Escalation policy for special care baby unit - SJH

Clinical manager On call at all times to support operational decision making Through switchboard

TIER 3

On-call consultant paediatricians

Bleep **3593** (8:00-20:00)

OOH-via Switchboard

Emergency number = 2222

If senior nurse concerned regarding TIER 2 management then they must contact TIER 3 immediately

Contact on-call consultant if uncertain of correct management of an infant

Any acute deterioration or emergency contact on-call consultant

TIER 2 ANNP / middle grade / resident consultant

Bleep **3565**

Senior nursing staff

If nurse believes that medical staff are not managing infant appropriately they should d/w senior nurse

Nursing staff

Contact TIER 2 if uncertain of correct management of an infant

Contact TIER 2 if uncertain of correct management of an infant

TIER 1 Junior Trainee FY/GPST
Bleep **3611**

1-Any member of staff may contact a consultant if they have concerns regarding a patient

2-Neonatal advice is available 24/7 through RIE switchboard(On-call neonatal consultant) or SCOTSTAR(03333 990 222)