



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

**NOW**  
**One or two hours**  
**Within 4 hours**

**Where transfer is required for immediate (time critical) intervention or for patients who urgently require a level of care not available in the current facility**



Ring **0333 3990111**

**Examples of specific pathways which may require immediate transfer:**

Obstetrics emergency	Major Trauma
Life-threatening haemorrhage transfer	(Local Emergency Hospital or Trauma Unit → Major Trauma Centre transfer)
Diagnosed AAA	
Diagnosed STEMI for PCI	Hyperacute Stroke



We will then ask some questions around patient location, destination and weight.



**Remote and rural immediate transfer requests**

Inter-hospital transfer requests from remote and rural locations will be handled by the Specialist Services Desk to ensure that patients receive an appropriate escort and transport platform.

If you are calling from one of the following locations:

- Shetland
- Wick
- Skye
- Millport
- Orkney
- Inverness
- Fort William
- Arran
- Western isles
- Elgin
- Argyll & Bute
- Stranraer

and require an immediate Now transfer, please call:



**ScotSTAR Emergency Line 03333 990 222**